Supply Chain Analytics and Modelling

Supply Chain Analytics and Modelling

Quantitative tools and applications

Nicoleta Tipi



Publisher's note

Every possible effort has been made to ensure that the information contained in this book is accurate at the time of going to press, and the publishers and authors cannot accept responsibility for any errors or omissions, however caused. No responsibility for loss or damage occasioned to any person acting, or refraining from action, as a result of the material in this publication can be accepted by the publisher or the author.

First published in Great Britain and the United States in 2021 by Kogan Page Limited

Apart from any fair dealing for the purposes of research or private study, or criticism or review, as permitted under the Copyright, Designs and Patents Act 1988, this publication may only be reproduced, stored or transmitted, in any form or by any means, with the prior permission in writing of the publishers, or in the case of reprographic reproduction in accordance with the terms and licences issued by the CLA. Enquiries concerning reproduction outside these terms should be sent to the publishers at the undermentioned addresses:

122 W 27th St, 10th Floor

2nd Floor, 45 Gee Street London EC1V 3RS

EC1V 3RS United Kingdom

New York, NY 10001 USA 4737/23 Ansari Road

Daryaganj

New Delhi 110002

India

www.koganpage.com

© Nicoleta Tipi 2021

The right of Nicoleta Tipi to be identified as the author of this work has been asserted by her in accordance with the Copyright, Designs and Patents Act 1988.

ISBNs

Hardback 9780749498627 Paperback 9780749498603 Ebook 9780749498610

British Library Cataloguing-in-Publication Data

A CIP record for this book is available from the British Library.

Library of Congress Cataloging-in-Publication Data

[****]

Typeset by Integra Software Services, Pondicherry Print production managed by Jellyfish Printed and bound by CPI Group (UK) Ltd, Croydon CR0 4YY

CONTENTS

List of figures and tables ix Preface xiv

PART ONE An introduction to business analytics and modelling in the supply chain 1

O1 Defining business analytics 3

Learning objectives 3

Introduction 3

What is business analytics? 6

Applications of business analytics 12

Key challenges for business analytics 17

Summary 18

References 19

Bibliography 21

O2 The role of modelling in the supply chain 22

Learning objectives 22

Introduction 22

Defining the supply chain 24

The supply chain as a complex system 29

Supply chain models and modelling 34

The use of computer modelling in the supply chain 36

Summary 42

References 43

O3 Data in the supply chain 45

Learning objectives 45

Introduction 45

A data analytics methodology 49

Data type 52

Small and big data in the supply chain 53

Challenges in working with data 59

Summary 65 References 66 Bibliography 67

O4 Supply chain performance measurement systems 68

Learning objectives 68

Introduction 68

The development of supply chain performance measurement systems: Current applications 73

Analytical tools used in connection with performance measures 81

The future of performance measurement systems 83

Summary 85

References 85

PART TWO Advances in supply chain analytics and modelling 91

O5 Visualization techniques in the supply chain 93

Learning objectives 93

Introduction 93

Data visualization 95

Process, information and network visualization 106

Summary 121

References 122

Bibliography 122

O6 Business analytics: Descriptive and predictive models 123

Learning objectives 123

Introduction 123

Descriptive models 124

Predictive models 128

Summary 162

References 163

Bibliography 163

O7 Supply chain analytics: Prescriptive models 165

Learning objectives 165

Introduction 165

Optimization models using linear programming 167

Facility location problem 234

Vehicle routing problem 240

Summary 264

References 265

Bibliography 266

PART THREE Future opportunities in supply chain analytics and modelling 267

O8 The future research agenda of supply chain analytics 269

Learning objectives 269

Introduction 269

Conducting a systematic literature review 270

Exploring research agendas proposed in current SLRs 279

Summary 285

References 286

SLR references 286

Index 289

LIST OF FIGURES AND TABLES

Figures	
0.1	Business analytics and modelling in the supply chain xvi
1.1	Basic representation of business analytics characteristics 11
2.1	A general representation of supply chain flows 26
2.2	Supply chain system with internal and external entities and links 28
3.1	A data analytics framework 51
3.2	Big data characteristics 55
3.3	Example of data recorded over one-year versus five-year period 61
5.1	Manual representation of data 96
5.2	Spreadsheet representation of sample data 97
5.3	Line graph representation of sample data 98
5.4	Inserting a line chart in Excel 100
5.5	Column charts for a sample of data 101
5.6	Stack bar chart representation of sample data 102
5.7	Pie chart representation of sample data 103
5.8	Radar chart for a sample of data 104
5.9	Radar chart for one product 105
5.10	Example of Gantt chart 105
5.11	Minitab data visualization 106
5.12	Minitab data visualization – line graph for product NT1 107
5.13	Minitab data visualization – all products 107
5.14	Minitab data visualization – all products area graph 108
5.15	Minitab data visualization – all products bar chart 109
5.16	Minitab data visualization – bar chart all products comparison 110
5.17	A basic process flow diagram 112
5.18	A basic process flow diagram with multiple processes connected
	in series 112
5.19	An example of a flow diagram 113
5.20	A system representation of processes and sub-processes 114
5.21	A representation of a tree diagram in the form of an analytical
	hierarchy process framework 115
5 22	A feedback control diagram 116

5.23	A template for a value stream map 117
5.24	An example of an affinity diagram 118
5.25	Dyadic representation of a supply chain 118
5.26	Triadic representation of a supply chain 119
5.27	Convergent and divergent representation of a supply chain 119
5.28	Conjoint representation of a supply chain 120
5.29	A supply chain network structure 121
6.1	Descriptive analysis for a weekly production 125
6.2	Descriptive analysis visualizing production data 126
6.3	Descriptive analysis in Minitab 127
6.4	Example of a histogram 128
6.5	A linear regression example 130
6.6	Excel data analysis 131
6.7	Excel data analysis – regression 131
6.8	Excel data analysis – regression analysis 132
6.9	Linear regression in Minitab – input data 134
6.10	Linear regression in Minitab – regression analysis 134
6.11	Product 1 data 138
6.12	Moving average template 138
6.13	Moving average MA3 140
6.14	Moving average MA3 and MA5 140
6.15	Product 1 data in Minitab 141
6.16	Product 1 MA3 in Minitab 141
6.17	Product 1 centred MA3 in Minitab 142
6.18	Single exponential smoothing template setting 145
6.19	Product 1 single exponential smoothing and alpha 0.3 146
6.20	Product 1 single exponential smoothing analysis 147
6.21	Product 1 single exponential smoothing in Minitab for
	alpha 0.3 148
6.22	Product 2 double exponential smoothing template 151
6.23	Product 2 DES with analysis table 152
6.24	Product 2 DES in Minitab 153
6.25	Product 3 TES template 157
6.26	Product 3 TES calculations 159
6.27	Product 3 TES with analysis table 160
6.28	Product 3 TES in Minitab 162
7.1	Product allocation – initial data 170
7.2	Resource allocation model – template 173
7.3	Resource allocation model – Solver 174
7.4	Resource allocation model – adding constraints in Solver 175

7.5	Resource allocation model – solution 175
7.6	Resource allocation - adding demand constraints 177
7.7	Extended allocation model - input data, phase 1 179
7.8	Extended allocation model - template, phase 1 181
7.9	Extended allocation model - Solver, phase 1 182
7.10	Extended allocation model – solution for month 1, phase 1 183
7.11	Extended allocation model - template, month 2, phase 1 185
7.12	Extended allocation model - solution analysis, phase 1 186
7.13	Extended allocation model - input data, phase 2 188
7.14	Extended allocation model – solution for month 4, phase 2 190
7.15	Extended allocation model - solution with specific demand,
	phase 2 192
7.16	Covering model – staff scheduling example 1 – input data 193
7.17	Covering model – staff scheduling example 1 – Excel
	template 195
7.18	Covering model – staff scheduling example 1 – Solver 196
7.19	Covering model – staff scheduling example 1 – solution 197
7.20	Covering model – staff scheduling example 2 – input data 199
7.21	Covering model – staff scheduling example 2 – Excel
	template 201
7.22	Covering model – staff scheduling example 2 – Solver 203
7.23	Covering model – staff scheduling example 2 – solution 204
7.24	Assignment model – input data 205
7.25	Assignment model – Excel template 206
7.26	Assignment model – Solver 207
7.27	Assignment model – solution 208
7.28	Direct transportation example 209
7.29	Direct transportation example – input data 210
7.30	Direct transportation example – Excel template 212
7.31	Direct transportation example – Solver 213
7.32	Direct transportation example – solution 215
7.33	The network flow diagram for the transshipment model 216
7.34	Transshipment example 1 – Excel template 220
7.35	Transshipment example 1 – Solver 222
7.36	Transshipment example 1 – solution 223
7.37	Transshipment example 2 225
7.38	Transshipment example 2 – template 227
7.39	Transshipment example 2 – Solver 232
7.40	Transshipment example 2 – solution 233
7.41	Transshipment example 2 – product flow solution 234

3.2

3.3

4.1

4.2

7.42	DC location – input data 236
7.43	DC location – Excel template 237
7.44	DC location – Solver 238
7.45	DC location – solution 239
7.46	Vehicle routing – option 1 241
7.47	Vehicle routing – option 2 242
7.48	VRP savings algorithm – input data 245
7.49	VRP savings calculations for the distance matrix 247
7.50	VRP savings calculations for the savings matrix 248
7.51	VRP savings calculations for the savings list 249
7.52	VRP savings routes – solution 1 251
7.53	VRP savings routes – solution 2 253
7.54	VRP savings routes – solution 3 255
7.55	VRP savings routes – solution 4 256
7.56	Sweep algorithm – input data 258
7.57	VRP sweep algorithm – customers 259
7.58	VRP sweep algorithm – distance matrix 260
7.59	VRP sweep algorithm – solution 1 260
7.60	VRP sweep algorithm – solutions 1, 2 and 3 261
7.61	VRP sweep algorithm – map solution 1 262
7.62	VRP sweep algorithm – map solution 2 263
7.63	VRP sweep algorithm – map solution 3 263
8.1	Example of selected articles inserted in Excel from Scopus 273
8.2	Round 2 selected journals for the SLR 274
8.3	Articles selected for the SLR 275
8.4	Examples of different SLR approaches 276
Tables	
1.1	Sample of business analytics questions 4
1.2	Categories of business analytics 9
1.3	Some examples of business analytics applications 13
2.1	Sample of supply chain modelling questions 23
2.2	Categories of computer-based models in the supply chain 39
2.3	Stages in developing a supply chain model 40
3.1	Sample of data in the supply chain questions 47

Big data questions identified in the literature 48

Sample of supply chain performance measures questions 71 Examples of financial measures for the BSC model 74

Small and big data in the supply chain 57

- **4.3** Examples of customer measures for the BSC model 75
- **4.4** Examples of internal business perspective measures for the BSC model 76
- **4.5** Examples of innovation and learning measures for the BSC model 77
- **7.1** Performance measures in the allocation model 171
- **7.2** Performance measures results 176
- **8.1** Identified themes from the SLR 277

PREFACE

The concepts presented in this book are the author's own interpretation, formed from a number of years working with these issues from a practical, theoretical and professional perspective. A number of examples are used, and some of these are hypothetical in nature; however, they are intended to form the base of the explanation in each case. Specific concepts on business analytics, supply chain modelling, supply chain performance measures and big data in the supply chain will be introduced where they will be supported by definitions and relevant references at the end of each chapter. Additional sources will also be provided that form the base of the reading for a particular topic. The aim of this book is to introduce the reader to old and new concepts in business analytics, to challenge their interpretation and application, and to discuss, explain and promote new avenues regarding the salient characteristics and features of analytics in the context of supply chain systems.

This book is an introduction to business analytics and modelling within the field of supply chain and could be used by:

- undergraduate and postgraduate students of business intelligence, business analytics, data analytics, modelling and simulation in the supply chain;
- undergraduate and postgraduate students of business, management, technical and engineering universities as additional reading;
- PhD researchers of business, management, information technology, information systems and engineering;
- researchers who specialize in analytics, modelling and simulation and are concerned with their applications in general;
- practitioners who are keen to understand, evaluate, implement and review some of the related techniques presented here.

The first four chapters form *Part 1* of the book, which sets out the basic concepts that are required in modelling and analysing a range of different aspects present in a supply chain system.

Chapter 1 aims to introduce the meaning of business analytics and to take a critical view at how is this seen in the current business environment. Opportunities, challenges and limitations to business analytics are discussed.

The entire book focuses on business analytics and modelling in the supply chain, but this chapter covers the main concepts of business analytics with the view to introducing the remaining chapters that focus on the supply chain.

Chapter 2 starts by providing a definition of supply chain systems and networks. Following this, the content of the chapter will delve into understanding what is modelling, but more prominently what is modelling from the perspective of a complex supply chain point of view. Interlinked ideas of analytics and modelling for complex supply chain systems that form complicated network structures are challenged in this chapter. Examples of models and modelling characteristics are embedded in this discussion.

Chapter 3 reviews the importance of data in the supply chain. Different characteristics of data are presented in this case with the view to emphasize the importance of data and data behaviours when this is being incorporated in analysis. The way in which data is structured and managed in the supply chain will be challenged in this chapter.

Following these three chapters on analytics, modelling and data in the supply chain, *Chapter 4* continues with a discussion on identifying and setting up performance measures that meet supply chain requirements. These measures aim to be set from the point of view of the data present in the chain to the challenges in using modelling and analytics to set up and analyse performance measurement systems. Characteristics of design and implementation of performance measures and supply chain performance measurement systems will be explained.

Part 2 looks at establishing the key important characteristics associated with current models, techniques and approaches employed in modelling and analysis. Therefore, *Chapter 5* takes a more detailed view on data and the elements required to visualize the results of analysis, or indications from measurement systems. Different visualization examples are considered in this chapter, with examples presented from data being visualized using Excel and Minitab.

Chapter 6 looks at some of the most-used business analytics models under the descriptive and predictive analytics categories, and explains how these could be used in practice. Individual examples are detailed in this chapter that again are represented with the use of Excel and Minitab.

Complex models on supply chain analytics are then taken further in *Chapter 7*, where they are presented from an optimization and heuristics modelling perspective. Examples of linear programming considering the assignment, transportation, covering and the transshipment concept are detailed in this section. All these are discussed from a supply chain context

performance measurement Visualization in the supply chain Supply chain systems Chapter 8 Future research agenda for supply chain analytics Chapter 3 Chapter 6 Data in the supply chain, Supply chain system Business analytics models predictive models) (descriptive and Chapter 2 Figure 0.1 Business analytics and modelling in the supply chain Modelling in the supply chain Chapter 1 Chapter 7 Supply chain analytics (prescriptive models) **Business analytics** Part 1 Part 3 Part 2

Chapter 4

Chapter 5

point of view. Heuristics models dealing with facility location and vehicle routing modelling are incorporated in this chapter. All these models are grouped under the prescriptive analytics section.

Following the details presented in the last three chapters, *Part 3* outlines new directions in the area of modelling and analytics. *Chapter 8* presents and challenges the future of business analytics and modelling. This is extracted from current systematic literature reviews conducted in the field of supply chain analytics and modelling.