# Can We Talk?

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# Seven Principles for Managing Difficult Conversations at Work

Roberta Chinsky Matuson



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Your support in writing this book means the world to me.

And to our children, Zachary and Lexi.

I hope this book will guide you safely through the many difficult work conversations you may encounter as you begin your journey into the world of work. Lastly, this book is for my late mom, Jeanette, who gave me the gift of gab.

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### **ABOUT THE AUTHOR**

For more than twenty-five years, Roberta Matuson, president of Matuson Consulting, has helped leaders in highly regarded companies, including General Motors, Takeda, and Microsoft, and small-to medium-size businesses, achieve dramatic growth and market leadership through the maximization of talent.

She's the author of five books including, Evergreen Talent: How to Seed, Cultivate, and Grow a Sustainable Workforce and the international bestseller, Suddenly in Charge: Managing Up, Managing Down, Succeeding All Around, a Washington Post Top 5 Business Book for Leaders.

Roberta is also a LinkedIn Top Voice in Workplace and Leadership and the author of seven LinkedIn Learning courses. Her courses can also be found on Skillsoft, MentorBox, and Knowable.

Roberta is one of a handful of people who have appeared as a guest of Bill O'Reilly on Fox's O'Reilly Factor and who left the show unscathed.

You can reach out directly to Roberta at Roberta@robertamatuson.com. Connect with her on LinkedIn and follow her on Twitter @matuson.

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